

FOR OFFICE USE			
Receipt No: On-Line Payment Ref:	FEE REQUIRED:	Date:	Initials:

This form should be completed and forwarded to: Licensing Section, John Onslow House, 1 Ewart Place, London E3 5EQ with a cheque for the correct fee, made payable to the London Borough of Tower Hamlets. You can also pay by phoning 020 7364 5008 or on-line: http://www.towerhamlets.gov.uk/pay

### Application for a premises licence to be granted under the Licensing Act 2003

#### PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary. You may wish to keep a copy of the completed form for your records.

I/We (Insert name(s) of applicant)	PH0	VILLAGE	LTD	
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apply for a premises licence under section 17 of the Licensing Act 2003 for the premises described in Part 1 below (the premises) and I/we are making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003.

Part I – Pre	emises details	
Postal addres	s of premises or, i	if none, ordnance survey map reference or description
50 F	ACHION :	STREET
Post town	HOGHO	Post code E1 6PX
Telephone nu	mber at premises (	(if any)
Non-domestic	rateable value of p	premises £ 17,500

### Part 2 - Applicant details

Please state whether you are applying for a premises licence as Please tick as appropriate ☐ Please complete section (A) an individual or individuals\* a) a person other than an individual \* b) please complete section (B) i. as a limited company please complete section (B) ii. as a partnership please complete section (B) iii. as an unincorporated association or please complete section (B) iv. other (for example a statutory corporation) please complete section (B) c) a recognised club please complete section (B) d) a charity the proprietor of an educational establishment please complete section (B) e) please complete section (B) a health service body f) an individual who is registered under Part 2 of please complete section (B) g) the Care Standards Act 2000 (c14) in respect of an independent hospital the chief officer of police of a police force in □ please complete section (B) h) England and Wales \*If you are applying as a person described in (a) or (b) please confirm: Please tick as appropriate I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities; or I am making the application pursuant to a statutory function or

a function discharged by virtue of Her Majesty's prerogative

(A) INDIVIDUAL APPLICANTS (fill in as applic	able)
Mr Mrs Miss Ms	Other title (for example, Rev)
Surname	First names
	Please tick yes
Date of Birth	I am 18 years old or over
Nationality	
Current residential address if different from premises address	
Post Town	Postcode
Daytime contact telephone number	
E-mail address (optional)	
SECOND INDIVIDUAL APPLICANT (if applical	ole)
Mr Mrs Miss Miss	Other title (for example, Rev)
Surname	First names
Date of Birth	Please tick yes  I am 18 years old or over
Nationality	
Current residential address if different from premises address	
Post Town	Postcode
Daytime contact telephone number	

E-mail address	
iii iii aaai ooo	
(optional)	
(Optional)	

### **B) OTHER APPLICANTS**

Please provide name and registered address of applicant in full. Where appropriate please give any registered number. In the case of a partnership or other joint venture (other than a body corporate), please give the name and address of each party concerned.

Name PHO VILLAGE LTO
Address 50 FASHION STREET
LONDON ET GAX
Registered number (where applicable)
Description of applicant (for example partnership, company, unincorporated association etc)
LIMITED COMPARY
Telephone number, if any
E-mail (optional)

### Part 3 Operating Schedule

When do you want the premises licence to start?	Day Month Year  4 4 0 2 0 17
If you wish the licence to be valid only for a limited period, when do you want it to end?	Day Month Year
If 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend.	
Please give a general description of the premises (please read guida A Small Vietnamese cafe with for 16 diners.	ı
Mainly takenway custome Basement measured 320 sq	R. ft is the wain
Kitcher area.  Cromd Florer measured 40050 fromt of shop with 16 second diside the shop which have toiled facility	
Elop which have toiled facili	ty and a cooper

 $\label{licensingword97} M: Licensing Act 2003 web \ensuremath{\mbox{Web Materials}}\ Licensing Act 2003 web \ensuremath{\mbox{Veb}}\ -04\_2017 \ensuremath{\mbox{860-premises-licence-form.doc}}\ document to the control of the contr$ 

What licensable activities do you intend to carry on from the premises? (Please see sections 1 and 14 and Schedules 1 and 2 to the Licensing Act 2003)

### Provision of regulated entertainment (see guidance Note 2)

a) plays (if ticking yes, fill in box A)	Please tick all that apply
b) films (if ticking yes, fill in box B)	
c) indoor sporting events (if ticking yes, fill in box C)	
d) boxing or wrestling entertainment (if ticking yes, fill in box D)	
e) live music (if ticking yes, fill in box E)	
f) recorded music (if ticking yes, fill in box F)	
g) performances of dance (if ticking yes, fill in box G)	
h) anything of a similar description to that falling within (e), (f) or (g)	
(if ticking yes, fill in box H)	
Provision of late night refreshment (if ticking yes, fill in box I)	
	-/
Supply of alcohol (if ticking yes, fill in box J)	

In all cases complete boxes K, L and M

	2	٠		
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Plays Standard days and timings (please read		s (please read	Will the performance of a play take place indoors or outdoors or both - please tick	Indoors
guidance note 7)		-	(please read guidance note 3)	Outdoors
Day	Start	Finish		Both
Mon			Please give further details here (please red gu	uidance note 4)
Tue				
Wed			State any seasonal variations for performing note 5)	plays (please read guidance
Thur				
Fri			Non standard timings. Where you intend to performance of plays at different times to the the left, please list (please read guidance note	ose listed in the column on
Sat				
Sun				
	MAIN MAIN MAIN MAIN MAIN MAIN MAIN MAIN			

### В

Films Standard days and timings (please read guidance note 7)		s (please read	Will the exhibition of a film take place indoors or outdoors or both - please tick	Indoors
			(please read guidance note 3)	Outdoors
Day	Start	Finish		Both
Mon			Please give further details here (please red guida	nce note 4)
Tue				
Wed			State any seasonal variations for exhibition of fi (please read guidance note 5)	<u>lms</u>
Thur				
Fri	L. L. L. L. CONNECTOR OF CONTRACT		Non standard timings. Where you intend to use exhibition of films at different times to those list left, please list (please read guidance note 6)	the premises for ed in the column on the
Sat				
Sun				

C Please give further details here (please red guidance note 4) Indoor sporting events Standard days and timings (please read guidance note 7) Start Finish Day Mon State any seasonal variations for indoor sporting events Tue (please read guidance note 5) Wed Non standard timings. Where you intend to use the premises for indoor Thur sporting events at different times to those listed in the column on the left, please list (please read guidance note 6) Fri Sat Sun D Boxing or wrestling entertainment Standard days and timings (please read Will the Boxing or wrestling entertainment take Indoors place indoors or outdoors or both - please tick (please read guidance note 3) guidance note 7) Outdoors Both Day Start Finish Please give further details here (please red guidance note 4) Mon Tue State any seasonal variations for boxing or wrestling entertainment (please read guidance note 5) Wed Thur Non standard timings. Where you intend to use the premises for boxing or wrestling entertainment at different times to those listed in the column Fri on the left, please list (please read guidance note 6)

Sat

Sun

Ε

Live music Standard days and timings (please read		s (please read	Will the performance of live music take place indoors or outdoors or both – please tick [Y]	Indoors
guidance	note 7)		(please read guidance note 3)	Outdoors
Day	Start	Finish		Both
Mon	The state of the Philippins of	// Lane	Please give further details here (please read guid	dance note 4)
Tue				
Wed			State any seasonal variations for the performan read guidance note 5)	ce of live music (please
Thur				
Fri			Non standard timings. Where you intend to use performance of live music at different times to on the left, please list (please read guidance note	hose listed in the column
Sat				
Sun				
	and the state of a large state of the state			

Recorded music Standard days and timings (please read			Will the playing of recorded music take place indoors or outdoors or both – please tick [Y]	Indoors	
guidance note 7)			(please read guidance note 3)	Outdoors	
Day	Start	Finish		Both	
Mon	COMMANDE PROPERTY OF THE PROPE		Please give further details here (please read guid	lance note 4)	
Tue					
Wed			State any seasonal variations for playing recorded music (please read guidance note 5)		
Thur					
Fri			Non standard timings. Where you intend to use playing of recorded music entertainment at different in the column on the left, please list (please reactions).	erent times to those listed	
Sat					
Sun		Walter Control			

G

Performances of dance Standard days and timings (please read			Will the performance of dance take place indoors or outdoors or both – please tick [Y]	Indoors
guidance note 7)		(F	(please read guidance note 3)	Outdoors
Day	Start	Finish		Both
Mon			Please give further details here (please read gui	dance note 4)
Tue				
Wed			State any seasonal variations for the performa guidance note 5)	nce of dance (please read
Thur				
Fri			Non standard timings. Where you intend to us performance of dance entertainment at differer the column on the left, please list (please read of	nt times to those listed in
Sat				
Sun				

Н

Anything of a similar description to that falling within (e), (f) or (g) Standard days and timings (please read guidance note 7)			Please give a description of the type of enter providing	rtainment you will be	
Day	Start	Finish			
Mon			Will this entertainment take place indoors or outdoors or both – please tick (please	Indoors	
			read guidance note 3)	Outdoors	
				Both	
Tue			Please give further details here (please read guidance note 4)		
Wed			State any seasonal variations for entertainment of a similar description to that falling within (e), (f) or (g) (please read guidance note 5)		
Thur					
Fri			Non standard timings. Where you intend to use the premises for the entertainment of similar description to that falling within (e), (f) or (g) at different times to those listed in the column on the left, please list (please read guidance note 6)		
Sat					
Sun					

	TT, FRAN		 	

Will the provision of late night refreshment Indoors Late night refreshment take place indoors or outdoors or both -Standard days and timings (please please tick [Y] (please read guidance note 3) Outdoors read guidance note 7) Day Start Finish Both Please give further details here (please read guidance note 4) Mon Tue State any seasonal variations for the provision of late night refreshment Wed (please read guidance note 5) Thur Non standard timings. Where you intend to use the premises for the Fri provision of late night refreshment at different times to those listed in the column on the left, please list (please read guidance note 6) Sat Sun Supply of alcohol
Standard days and timings (please read Will the supply of alcohol be for consumption -On the please tick [Y] (please read guidance note 8) premises guidance note 7) Off the premises Both Start Finish Day State any seasonal variations for the supply of alcohol (please read Mon 12.00 1-00PM guidance note 5) Tue 11.0084 12.00 Wed 11.0084 12-00 Non standard timings. Where you intend to use the premises for the supply of alcohol at different times to those listed in the column on the Thur 11-00Pm 12.00 left, please list (please read guidance note 6) Fri 11.00 Pm 12.00 Sat 12.00 11.0074 Sun 10.00Pm

12.00

State the name and details of the individual whom you wish to specify on the licence as premises supervisor

Name

Date of Birth

Address

Postcode

Personal Licence number(if known)

Issuing licensing authority (if known)

K

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 9)

Hours	premises ar	'e	State any seasonal variations (please read guidance note 5)
	o the public		
	d timings (pleas		
guidance			
Day	Start	Finish	
Mon	11.00	11.008W	
Tue	11.00	11.0074	
Wed	11.00	11.00PM	
Thur	11.00	11.0074	Non standard timings. Where you intend to the premises to be open at different times to those listed in the column on the left, please list (please read guidance note 6)
Fri	11.00	11-00PM	
Sat	11.90	11.00P4	
Sun	(1.00	11.0074	

### M Describe the steps you intend to take to promote the four licensing objectives: a) General – all four licensing objectives (b,c,d,e) (please read guidance note 10)

- STRONG MANAGEMENT TEAM
- DESIGNATED PREMISES SUPERVISOR
- CLEAR CHALLEGRE TO ANYONE UNDER" 25"
- No selling of alcohol to intoxicated
customer

### b) The prevention of crime and disorder

- clear sign on shop showing operating how - no selling of alohol to intexicated customers
- Prevention + Vigilance in illegal drug use

- staff well trained

### c) Public safety

- Internal and external lighting
- Trained staff
- Las book of repair
- Undruge charing

#### d) The prevention of public nuisance

- Delivery of goods nacessary for the business done in a manner to prevent muisance - No customers outside of aparating hour - Waste area for customers.

#### e) The protection of children from harm

CHECKLICE

- Challegue 25 sign
- Start trains to asked for 10
- Log book

You have completed part 3 of this form. Below is a checklist for your assistance.

CH	Please tick to indicate agre	ement
•	I have made or enclosed payment of the fee Insert On-Line Payment reference here if applicable :	
•	I have enclosed the plan of the premises	
	I have sent copies of this application and the plan (showing the area to be licensed) to responsible authorities and others where applicable	
•	I have enclosed the consent form completed by the individual I wish to be Premises Supervisor, if applicable	
•	I understand that I must now advertise my application	
¥	I understand that if I do not comply with the above requirements my application will be rejected	
•	[Applicable to all individual applicants, including those in a partnership which is not a limited liability partnership, but not companies or limited liability partnerships] I have included documents demonstrating my entitlement to work in the United Kingdom (please read note 15)	

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

IT IS AN OFFENCE UNDER SECTION 24B OF THE IMMIGRATION ACT 1971 FOR A PERSON TO WORK WHEN THEY KNOW, OR HAVE REASONABLE CAUSE TO BELIEVE, THAT THEY ARE DISQUALIFIED FROM DOING SO BY REASON OF THEIR IMMIGRATION STATUS. THOSE WHO EMPLOY AN ADULT WITHOUT LEAVE OR WHO IS SUBJECT TO CONDITIONS AS TO EMPLOYMENT WILL BE LIABLE TO A CIVIL PENALTY UNDER SECTION 15 OF THE IMMIGRATION, ASYLUM AND NATIONALITY ACT 2006 AND PURSUANT TO SECTION 21 OF THE SAME ACT, WILL BE COMMITTING AN OFFENCE

WHERE THEY DO SO IN THE KNOWLEDGE, OR WITH REASONABLE CAUSE TO BELIEVE, THAT THE EMPLOYEE IS DISQUALIFIED.

### Part 4 – Signatures (please read guidance note 11)

Signature

Telephone number (if any)

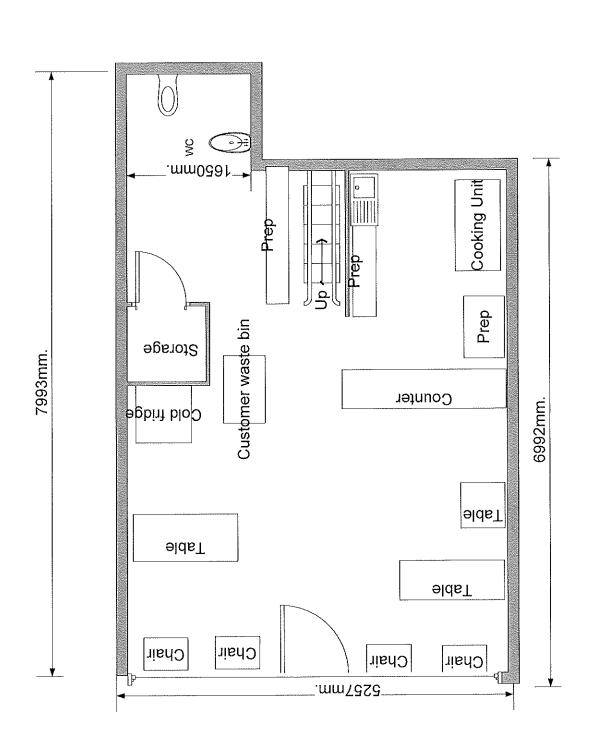
Signature of applicant or applicant's solicitor or other duly authorised agent. (See guidance note 12) If signing on behalf of the applicant please state in what capacity.

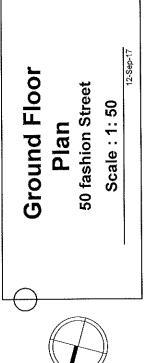
Declaration	<ul> <li>[Applicable to individual applicants only, including those in a partnership which is not a limited liability partnership] I understand I am not entitled to be issued with a licence if I do not have the entitlement to live and work in the UK (or if I am subject to a condition preventing me from doing work relating to the carrying on of a licensable activity) and that my licence will become invalid if I cease to be entitled to live and work in the UK (please read guidance note 15).</li> <li>The DPS named in this application form is entitled to work in the UK (and is not subject to conditions preventing him or her from doing work relating to a licesable activity) and I have seen a copy of his or her proof of entitlement to work, if appropriate (please see note 15)</li> </ul>
Signature	
Date	12-09-2017
Capacity	12-09-2017 DIRECTOR

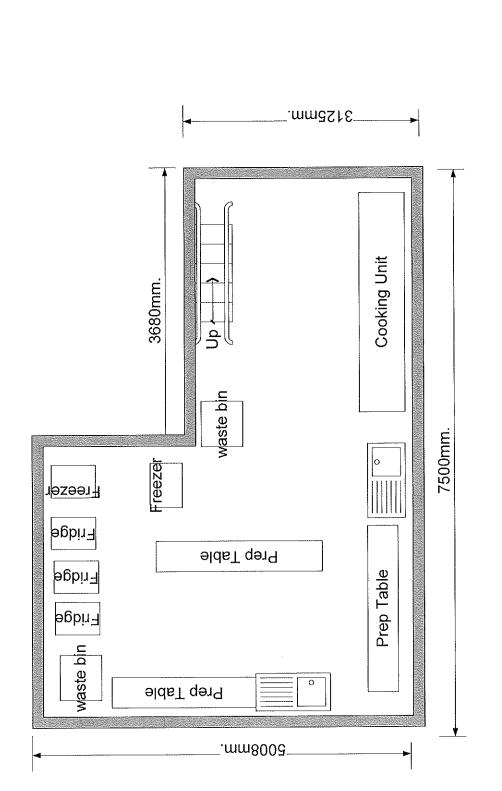
For joint applications signature of 2<sup>nd</sup> applicant or 2<sup>nd</sup> applicant's solicitor or other authorised agent. (please read guidance note 13) If signing on behalf of the applicant please state in what capacity.

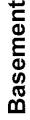
Date		
Capacity		
with this appli	where not previously given) and postal address for correspondence associated ation (please read guidance note 14) みい Hッソドド FASHいい STREET	d
Post town	LONDON Post code EI GPX	

you would prefer us to correspond with you by e-mail your e-mail address (optional)				



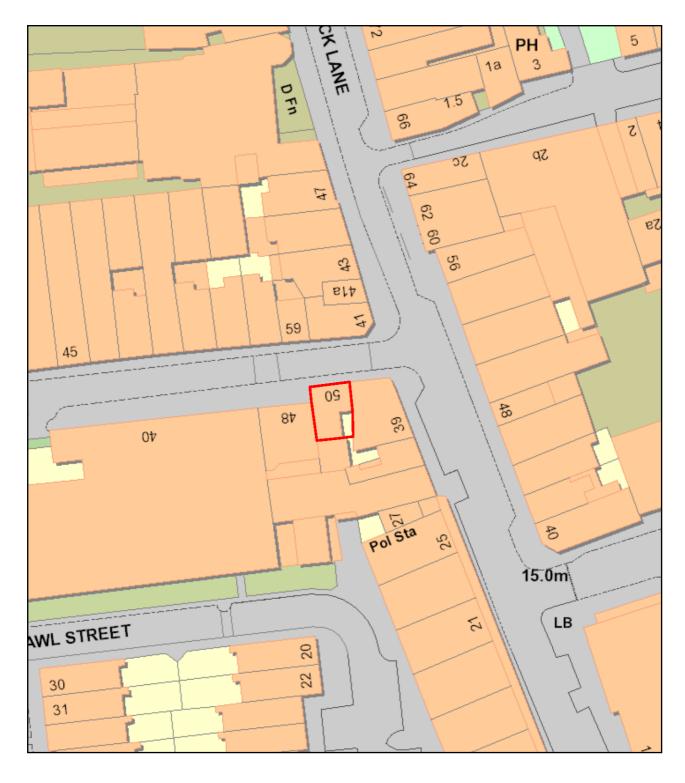


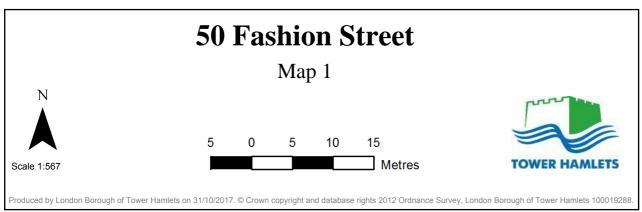


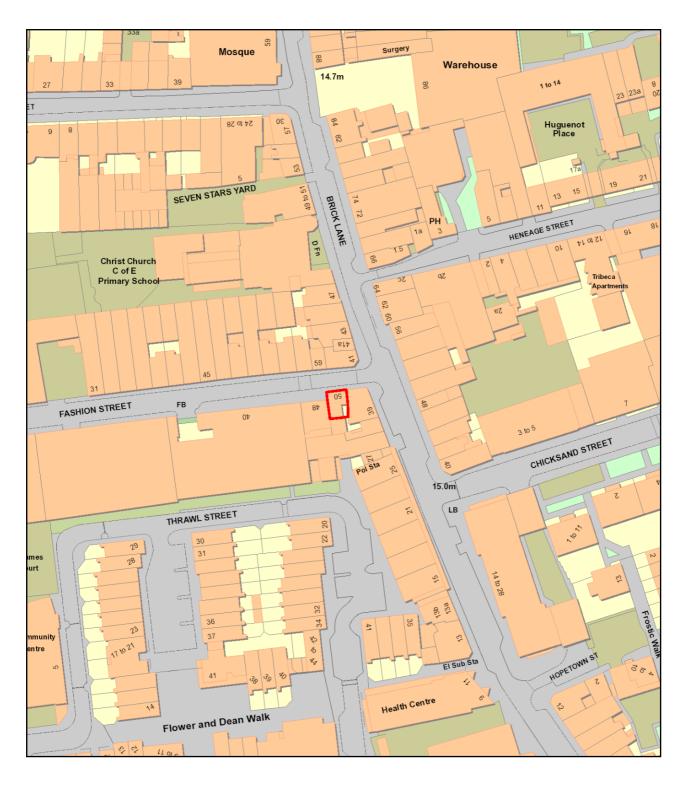


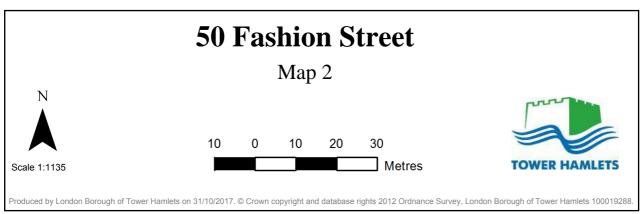
Basement Plan 50 fashion Street

Scale: 1: 50









Premises name	Licensable Activities and Hours	Opening Hours	
and address (Chez Elles) 45 Brick Lane London E1 6PU	(1) On weekdays, other than Christmas Day, Good Friday or New Year's Eve from 11am to 12pm. (2) On Sundays, other than Christmas Day or New Year's Eve, and on Good Friday: 12 noon to 11:30pm (3) On Christmas Day: 12 noon to 11:30pm; (4) On New Year's Eve, except on a Sunday, 11 a.m. to midnight; (5) On New Year's Eve on a Sunday, 12 noon to 11.30 p.m. (6) On New Year's Eve from the end of permitted hours on New Year's Eve to the start of permitted hours on the following day (or, if there are no permitted hours on the following day, midnight on 31st December).	There are no restrictions on the hours during which this premises is open to the public	
(Kill the Cat) 43 Brick Lane London E1 6PU	<ul> <li>Supply of alcohol – on and off sales</li> <li>Monday to Wednesday from 12:00hrs (midday) to 22:00hrs</li> <li>Thursday to Saturday from 11:00hrs to 23:00hrs</li> <li>Sunday from 11:00hrs to 21:00hrs</li> </ul>	Monday to Wednesday from 12:00hrs (midday) to 22:00hrs  Thursday to Saturday from 11.00hrs to 23.00hrs Sunday from 11:00hrs to 21:00hrs	
(Cost Price) 41 Brick Lane London E1 6PU	The sale by retail of alcohol (off sales only)  Sunday to Thursday, from 11:00hrs to 00:00hrs (midnight)  Friday and Saturday, from 11:00hrs to 01:00hrs (the following day)	Sunday to Thursday, from 11:00hrs to 00:00hrs (midnight)  Friday and Saturday, from 11:00hrs to 01:00hrs (the following day)	
(Moo Grill Ltd) 60 – 62 Brick Lane London E1 6RF	<ul> <li>The sale by retail of alcohol</li> <li>Monday to Saturday, from 11:00n hours to 23.00 hours</li> <li>Sunday, from 11:00 hours to 22:30 hours</li> <li>The provision of late night refreshment – Indoors</li> <li>Mondays to Saturdays, from 23:00 hours to 23:30 hours</li> </ul>	Monday to Saturday, from 11:00 hours to midnight Sunday, from 11:00 hours to 23:00 hours	

Referred to in representation		
Gourmet Sushi 59 Fashion Street	No licence held	Premises Licence is only required for the: Sale/Supply of alcohol Provision of Regulated Entertainment Provision of Late Night Refreshment between 2300-0500hours
Amar Gaon 50 Brick Lane	No licence held	

#### **Corinne Holland**

From: Tom Dean Sent: 13 October 2017 22:00

To: Corinne Holland
Subject: Re: FAO Kathy Driver RE: CLC/EHTS/LIC/103304

**Dear Corinne** 

Full address:

Another late license will mean more people out late and drinking on a corner where there already lots of taxis and mini cabs stopping and turning, and many delivery scooters driving (I nearly got hit by one tonight). This will be a noise nuisance and a danger to residents and visitors.

There is already a problem with public drunkenness, especially public urination and noise, further licenses in the area will only add to the problem. These are dangers to children who are frequently walking in the area late at night and adults alike.

The current license is not so much of a niusance but a late and alcohol license will cause problems outlined above

**Thanks** 

Tom Dean

Sent from my iPhone

On 12 Oct 2017, at 12:41, Corinne Holland

> wrote:

#### **Dear Tom**

Thank you for your email, the contents of which are noted.

#### For your representation to be valid I require your full address please.

Would you also be able to expand on your objection further please making it clear how granting this application will have an impact to one or more of the following licensing objectives:

- the prevention of crime and disorder
- the prevention of public nuisance
- public safety
- the protection of children from harm

You need to expand on how you are currently detrimentally affected by this premises and how the granting of the license variation will exacerbate that.

I look forward to hearing from you. The last date for consultation was yesterday so if you could respond to me by the 13/10/17 I would appreciate this.

Please note that the applicant is entitled to a full, un-redacted copy of your representation. They may wish to contact you to mediate an amendment of their application, in order to address your

concerns; with a view to you potentially withdrawing your objection. Should you wish to withdraw, please advise in writing to this email address.

Regards,

### Corinne Holland - Licensing Officer

 $\label{thm:constraint} Licensing\ Team\ .\ Environmental\ Health\ \&\ Trading\ Standards\ .\ John\ Onslow\ House\ .\ 1\ Ewart\ Place\ .\ London\ E3\ 5EQ$ 



From: Tom Dean [

**Sent:** 11 October 2017 12:08

To: Licensing

Cc:

Subject: FAO Kathy Driver RE: CLC/EHTS/LIC/103304

Dear Ms Driver

I have been unable to get on to the Tower Hamlets website, but I wish to register my firm opposition to the granting of a license for the premises of PHO VILLAGE at 50 Fashion Street E1 6PX.

The junction of Brick Lane and Fashion Street is already noisy and disturbed by the licensed premises of Moo Cantina at 62 Brick Lane and Kill the Cat at 43 Brick Lane (Moo Cantina is a particular nuisance). There is the late-opening of Amar Gaon at 50 Brick Lane, and the very frequent delivery scooter traffic from both Gourmet Sushi at 59 Fashion Street and Pho Village itself. The immediate and surrounding areas are very well served with alcoholic and late night refreshment, and any new licenses will only further increase the noise and anti-social behaviours in the area.

If you are able to send an electronic copy of the application I would like to read it. But at this point I would like to strongly object to an alcohol or late license for the above premises.

Sincerely,

Tom Dean

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Working Together for a Better Tower Hamlets Web site: <a href="http://www.towerhamlets.gov.uk">http://www.towerhamlets.gov.uk</a>

London Borough of Tower Hamlets E-Mail Disclaimer.

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disclosure, the Confidentiality of this E-Mail and your reply cannot be guaranteed.

Please consider your environmental responsibility: Before printing this e-mail or any other document, ask yourself whether you need a hard copy.

<L11\_FashionSt50.APP\_Redacted.pdf>

#### **Corinne Holland**

From: Pho Village <

Sent:17 October 2017 13:45To:Corinne HollandSubject:Fwd: Premise License

----- Forwarded message -----

From: **Pho Village** <

Date: Mon, Oct 16, 2017 at 2:14 PM

Subject: Premise License To:

Hi Tom

I have received your representation to the council regarding our application for a premise license.

I understand your concerns and would like to reassure you our effort to minimise the issues raised.

We are a small cafe with a few seats, we are struggling to survive on our current sales stream.

We are only open on Mon-Wed 11-4.00

Thur-Fri 11-9pm

We have never open open outside of these hours. Alcohol we sale will be more as a complementary to the food. We have some takeaway from delivery but not many.

Perhap you can come to the cafe to discuss way we can can to a compromise?

Thanks Jacky

### Section 182 Advice by the Home Office Updated on April 2017

### Relevant, vexatious and frivolous representations

- 9.4 A representation is "relevant" if it relates to the likely effect of the grant of the licence on the promotion of at least one of the licensing objectives. For example, a representation from a local businessperson about the commercial damage caused by competition from new licensed premises would not be relevant. On the other hand, a representation by a businessperson that nuisance caused by new premises would deter customers from entering the local area, and the steps proposed by the applicant to prevent that nuisance were inadequate, would be relevant. In other words, representations should relate to the impact of licensable activities carried on from premises on the objectives. For representations in relation to variations to be relevant, they should be confined to the subject matter of the variation. There is no requirement for a responsible authority or other person to produce a recorded history of problems at premises to support their representations, and in fact this would not be possible for new premises.
- 9.5 It is for the licensing authority to determine whether a representation (other than a representation from responsible authority) is frivolous or vexatious on the basis of what might ordinarily be considered to be vexatious or frivolous. A representation may be considered to be vexatious if it appears to be intended to cause aggravation or annoyance, whether to a competitor or other person, without reasonable cause or justification. Vexatious circumstances may arise because of disputes between rival businesses and local knowledge will therefore be invaluable in considering such matters. Licensing authorities can consider the main effect of the representation, and whether any inconvenience or expense caused by it could reasonably be considered to be proportionate.
- 9.6 Frivolous representations would be essentially categorised by a lack of seriousness. Frivolous representations would concern issues which, at most, are minor and in relation to which no remedial steps would be warranted or proportionate.
- 9.7 Any person who is aggrieved by a rejection of their representations on either of these grounds may lodge a complaint through the local authority's corporate complaints procedure. A person may also challenge the authority's decision by way of judicial review.

- 9.8 Licensing authorities should not take decisions about whether representations are frivolous, vexatious or relevant to the licensing objectives on the basis of any political judgement. This may be difficult for councillors who receive complaints from residents within their own wards. If consideration is not to be delegated, contrary to the recommendation in this Guidance, an assessment should be prepared by officials for consideration by the sub- committee before any decision is taken that necessitates a hearing. Any councillor who considers that their own interests are such that they are unable to consider the matter independently should disqualify themselves.
- 9.9 It is recommended that, in borderline cases, the benefit of the doubt about any aspect of a representation should be given to the person making that representation. The subsequent hearing would then provide an opportunity for the person or body making the representation to amplify and clarify it.
- 9.10 Licensing authorities should consider providing advice on their websites about how any person can make representations to them.

#### **Anti-Social Behaviour on the Premises**

## **Licensing Policy**

The Licensing Authority expects the applicant to have addressed all crime and disorder issues relating to the premises in their operating schedule and to have sought appropriate advice. (See Section 6 of the Licensing Policy)

The Licensing Authority will consider attaching conditions to deter crime and disorder and these may include conditions drawn from the Model Poll of Conditions relating to Crime and Disorder. (**See Appendix 3 of the Licensing Policy**). In particular Members may wish to consider (this list is not exhaustive):

- Methods of management communication
- Use of registered Door Supervisors
- Bottle Bans
- Plastic containers
- CCTV
- Restrictions on open containers for "off sales"
- Restrictions on drinking areas
- Capacity
- Proof of Age scheme
- Crime prevention notices
- Drinks promotions-aimed at stopping irresponsible promotions
- Signage
- Seating plans
- Capacity

If Members believe that there is a substantial problem of anti-social behaviour and it cannot be proportionately addressed by licensing conditions they should refuse the application.

#### Police Powers

The Licensing Act 2003, Part 8 gives a senior police officer the power to close a premises for up to 24 hours where the officer believes there is, or is likely to be disorder on or in the vicinity and closure is necessary in the interests of public safety.

### Guidance Issued under Section 182 of the Licensing Act 2003

The pool of conditions, adopted by the Council is recommended (Annexe D).

The key role of the Police and SIA is acknowledged (2.1-2.2).

Conditions attached to licences cannot seek to manage the behaviour of customers once they are beyond the direct management of the licence holder

and their staff or agents, but can directly impact on the behaviour of customers in the immediate vicinity of the premises as they seek entry or leave (1.16).

Conditions are best targeted on deterrence and preventing crime and disorder (2.3) communication, CCTV, police liaison, no glasses, capacity limits are all relevant (2.3 - 2.6).

The Guidance recognises working with Home Office Immigration Enforcement in the prevention of immigration crime. Licence conditions that are considered appropriate for the prevention of illegal working in licensed premises might include requiring a premises licence holder to undertake right to work checks on all staff employed at the licensed premises or requiring that a copy of any document checked as part of a right to work check are retained at the licensed premises.

### Guidance Issued under Section 182 of the Licensing Act 2003

Conditions can be imposed for large capacity "vertical consumption" premises (10.23 - 10.24).

# Guidance Issued by the Office of Fair Trading

This relates to attempts to control minimum prices.

# Other Legislation

• The Council has a duty under Section 17 of the Crime and Disorder Act 1998 to do all it reasonably can to prevent crime and disorder

# **Anti-Social Behaviour from Patrons Leaving the Premises**

### General Advice

Members need to bear in mind that once patrons have left a premises they are no longer under direct control. Members will need to be satisfied that there is a link between the way the premises is operating and the behaviour that is complained of. An example of this would be that irresponsible drinking is being encouraged. Before deciding that any particular licensing conditions are proportionate, Members will also need to be satisfied that other legislation is not a more effective route. For example, if the problem is drinking in the street it may be that the Council should designate the area as a place where alcohol cannot be consumed in public.

Members may also wish to consider whether the hours of opening relate to any problems of anti-social behaviour.

If Members believe that there is a substantial problem of anti-social behaviour and it cannot be proportionately addressed by licensing conditions they should refuse the application.

# Licensing Policy

The policy recognises that other legislation or measures may be more appropriate but also states that licensing laws are "a key aspect of such control and will always be part of an overall approach to the management of the evening and night time economy" (see Section 4.15 and 4.16 of the Licensing Policy).

The Licensing Authority expects the applicant to have addressed all crime and disorder issues relating to the premises in their operating schedule and to have sought appropriate advice. (See Sections 6.2 of the Licensing Policy)

The Licensing Authority will consider attaching conditions to deter crime and disorder and these may include Conditions drawn from the Model Poll of Conditions relating to Crime and Disorder. (**See Appendix 3 of the Licensing Policy**). In particular Members may wish to consider (this list is not exhaustive):

- Bottle Bans
- Plastic containers
- CCTV (outside the premises)
- Restrictions on open containers for "off sales"
- Proof of Age scheme
- Crime prevention notices
- Drinks promotions-aimed at stopping irresponsible promotions
- Signage

## **Cumulative Impact**

There is a process by which the Licensing Authority can determine that an area is saturated following representations. However, the process for this involves wide consultation and cannot come from representations about a particular application. (See Section 8 of the Licensing Policy).

# Police Powers

The Licensing Act 2003, Part 8 gives a senior police officer the power to close a premises for up to 24 hours where the officer believes there is, or is likely to be disorder on or in the vicinity and closure is necessary in the interests of public.

# Guidance Issued under Section 182 of the Licensing Act 2003

The key role of the Police is acknowledged (2.1).

Conditions attached to licences cannot seek to manage the behaviour of customers once they are beyond the direct management of the licence holder, but can relate to the immediate vicinity of the premises as they seek entry or leave (1.16).

Conditions are best targeted on deterrence and preventing crime and disorder (2.3) CCTV inside & out, communication, police liaison, no glasses are all relevant

There is also guidance issued around public nuisance (2.15 - 2.21).

The pool of conditions, adopted by the Council is recommended (see Appendix 3 of the Licensing Policy). Licence conditions should not duplicate other legislation (1.16).

Necessary and appropriate conditions should normally focus on the most sensitive periods and may address disturbance as customers enter or leave the premises but it is essential that conditions are focused on measures within the direct control of the licence holder (2.18/2.21).

Licensing law is not the primary mechanism for the general control of nuisance and anti-social behaviour by individuals once they are away from the licensed premises and, therefore, beyond the direct control of the individual, club or business holding the licence, certificate or authorisation concerned (14.13).

#### Other Legislation

# Crime and Disorder Act 1998

The Council has a duty under Section 17 of the Crime and Disorder Act 1998 to do all it reasonably can to prevent crime and disorder.

The Act also introduced a wide range of measures designed to address antisocial behaviour committed by adults and young people. These include:

- Anti-Social Behaviour Orders
- Child Curfew Schemes

- Truancy
  Parenting Orders
  Reparation Orders
  Tackling Racism

## Noise while the premise is in use

#### General Advice

If they conclude this is a problem Members should consider whether it is possible to carry out suitable and proportionate noise control measures so that noise leakage is prevented. In addition Members may consider that only certain activities are suitable.

The hours of operation also need to be considered (see below). If Members believe that there is a substantial problem of noise while the premises are in use and it cannot be proportionately address by licensing conditions they should refuse the application.

# Licensing Policy

The policy recognises that noise nuisance can be an issue, especially if a premises is open late at night. (See Sections 10.1 of the Licensing Policy). While all applications will be considered on their merits, consideration will be given to imposing stricter conditions in respect of noise control where premises are situated close to local residents. (See Section 15.10).

The Licensing Authority expects the applicant to have addressed all nuisance issues relating to the premises in their operating schedule and to have sought appropriate advice from the Council's Environmental Health Officers. (See Section 10.2 of the Licensing Policy).

The Licensing Authority will consider attaching conditions to prevent nuisance and these may include Conditions drawn from the Model Poll of Conditions relating to Crime and Disorder. (**See Appendix 3 Annex D of the Licensing Policy**). In particular Members may wish to consider (this list is not exhaustive):

- hours of opening (this needs to be balanced against potential disorder caused by artificially early closing times
- Whether certain parts should close earlier than the rest (for example a "beer garden", or restricted in their use
- Whether or not certain activities should have to close at an early hour, for example live music
- Conditions controlling noise or vibration (for example, noise limiters, keeping doors and windows closed).
- Prominent clear and legible notices at all exits requesting the public to respect the needs of local residents and leave the premises and area quietly
- Conditions controlling the use of explosives, pyrotechnics and fireworks
- Conditions controlling the placing of refuse
- Conditions controlling noxious smells
- Conditions controlling lighting (this needs to be balanced against potential crime prevention benefits)

## Police Powers

Part 8 of the Licensing Act 2003 enables a senior police officer to close down a premises for up to 24 hrs where public nuisance is being caused by noise coming from the premises and the closure of the premises is necessary to prevent that nuisance.

Guidance Issued under Section 182 of the Licensing Act 2003 The Licensing Policy has adopted the recommended Pool of Conditions as permitted (Annex D).

The prevention of public nuisance could include low-level nuisance, perhaps affecting a few people living locally as well as major disturbance affecting the whole community (2.15).

Licence conditions should not duplicate other legislation (1.16). Necessary and appropriate conditions should normally focus on the most sensitive periods (2.19) and may address disturbance as customers enter or leave the premises but it is essential that conditions are focused on measures within the direct control of the licence holder.

# Other Legislation

The Environmental Protection Act 1990, Part 111 gives Environmental Health Officers the power to deal with statutory nuisances.

The Anti-social Behaviour Act 2003, Sections 40 and 41 give Environmental Health Officers the power of closure up to 24 hours in certain circumstances.

# Guidance Issued by the Home Office under Section 182 of the Licensing Act 2003

# Updated April 2017

# Public nuisance

- 2.15 The 2003 Act enables licensing authorities and responsible authorities, through representations, to consider what constitutes public nuisance and what is appropriate to prevent it in terms of conditions attached to specific premises licences and club premises certificates. It is therefore important that in considering the promotion of this licensing objective, licensing authorities and responsible authorities focus on the effect of the licensable activities at the specific premises on persons living and working (including those carrying on business) in the area around the premises which may be disproportionate and unreasonable. The issues will mainly concern noise nuisance, light pollution, noxious smells and litter.
- 2.16 Public nuisance is given a statutory meaning in many pieces of legislation. It is however not narrowly defined in the 2003 Act and retains its broad common law meaning. It may include in appropriate circumstances the reduction of the living and working amenity and environment of other persons living and working in the area of the licensed premises. Public nuisance may also arise as a result of the adverse effects of artificial light, dust, odour and insects or where its effect is prejudicial to health.
- 2.17 Conditions relating to noise nuisance will usually concern steps appropriate to control the levels of noise emanating from premises. This might be achieved by a simple measure such as ensuring that doors and windows are kept closed after a particular time, or persons are not permitted in garden areas of the premises after a certain time. More sophisticated measures like the installation of acoustic curtains or rubber speaker mounts to mitigate sound escape from the premises may be appropriate. However, conditions in relation to live or recorded music may not be enforceable in circumstances where the entertainment activity itself is not licensable (see chapter 16). Any conditions appropriate to promote the prevention of public nuisance should be tailored to the type, nature and characteristics of the specific premises and its licensable activities. Licensing authorities should avoid inappropriate or disproportionate measures that could deter events that are valuable to the community. such as live music. Noise limiters, for example, are expensive to purchase and install and are likely to be a considerable burden for smaller venues.
- 2.18 As with all conditions, those relating to noise nuisance may not be appropriate in certain circumstances where provisions in other legislation adequately protect those living in the area of the premises. But as stated earlier in this Guidance, the approach of licensing authorities and responsible authorities should be one of prevention and when their powers are engaged, licensing authorities should be aware of the fact that other legislation may not adequately cover concerns raised in relevant representations and additional conditions may be appropriate.

- 2.19 Where applications have given rise to representations, any appropriate conditions should normally focus on the most sensitive periods. For example, the most sensitive period for people being disturbed by unreasonably loud music is at night and into the early morning when residents in adjacent properties may be attempting to go to sleep or are sleeping. This is why there is still a need for a licence for performances of live music between 11 pm and 8 am. In certain circumstances, conditions relating to noise emanating from the premises may also be appropriate to address any disturbance anticipated as customers enter and leave.
- 2.20 Measures to control light pollution will also require careful thought. Bright lighting outside premises which is considered appropriate to prevent crime and disorder may itself give rise to light pollution for some neighbours. Applicants, licensing authorities and responsible authorities will need to balance these issues.
- 2.21 Beyond the immediate area surrounding the premises, these are matters for the personal responsibility of individuals under the law. An individual who engages in anti-social behaviour is accountable in their own right. However, it would be perfectly reasonable for a licensing authority to impose a condition, following relevant representations, that requires the licence holder or club to place signs at the exits from the building encouraging patrons to be quiet until they leave the area, or that, if they wish to smoke, to do so at designated places on the premises instead of outside, and to respect the rights of people living nearby to a peaceful night.

# **Prevention of Nuisance** — Licensing Policy, updated March 2015

- 10.1 Licensed premises, especially those operating late at night and in the early hours of the morning, can cause a range of nuisances impacting on people living, working or sleeping in the vicinity of the premises.
- 10.2 The concerns mainly relate to noise nuisance both from the premises and customer egress, light pollution, noxious smells and disruption from parked vehicles and due regard will be taken of the impact these may have in considering a licence. The Licensing Authority will expect Operating Schedules to satisfactorily address these issues. Applicants are advised to seek advice from the Council's Environmental Health Officers before preparing their plans and Schedules.
- 10.3 The Licensing Authority, where its discretion is engaged, will consider, where appropriate, attaching conditions to licences and permissions to prevent the problems identified in 8.2, and these may include conditions drawn from the Model Pool of Conditions in Appendix 2.

# **Access and Egress Problems**

Such as:

Disturbance from patrons arriving/leaving the premises on foot Disturbance from patrons arriving/leaving the premises by car Lack of adequate car parking facilities

Close proximity to residential properties

## Comment

The above have been grouped together as egress problems. Of course the particular facts will be different for each alleged problem.

Egress only is referred to-if necessary access can be added or substituted in.

### General Advice

In considering concerns relating to disturbance from egress, Members need to be satisfied that the premises under consideration has been identified as the source of the actual or potential disturbance. If they are satisfied that this is a problem, then proportionate conditions should be considered.

The hours of operation also need to be considered.

If Members believe that there is a substantial problem concerning egress and it cannot be proportionately addressed by licensing conditions, they should refuse the application.

# **Licensing Policy**

The policy recognises that noise nuisance can be an issue, especially if a premises is open late at night. (See Section 10 of the Licensing Policy).

The Licensing Authority expects the applicant to have addressed all nuisance issues relating to the premises in their operating schedule and to have sought appropriate advice from the Council's Environmental Health Officers. (See Section 10.2 of the Licensing Policy).

The policy also recognises that staggered closing can help prevent problems at closure time (**See Section 15.1**).

However, while all applications will be considered on their merits, consideration will be given to imposing stricter conditions in respect of noise control where premises are situated close to local residents. (**See Section 15.5**)

The Council has adopted a set of framework hours (**See 15.8 of the licensing policy**). This relates to potential disturbance caused by late night trading.

The Licensing Authority will consider attaching conditions to prevent nuisance and these may include Conditions drawn from the Model Pool of Conditions relating to the prevention of Public Nuisance. (**See Annex G of the Licensing Policy**). In particular Members may wish to consider (this list is not exhaustive):

- hours of opening (this needs to be balanced against potential disorder caused by artificially early closing times
- Whether certain parts should close earlier than the rest (for example a "beer garden", or restricted in their use
- Whether or not certain activities should have to close at an early hour, for example live music
- Conditions controlling noise or vibration (for example, noise limiters, keeping doors and windows closed).
- Prominent clear and legible notices at all exits requesting the public to respect the needs of local residents and leave the premises and area quietly

# Guidance Issued under Section 182 of the Licensing Act 2003

The prevention of public nuisance could include low-level nuisance, perhaps affecting a few people living locally as well as major disturbance affecting the whole community. (2.15).

Licence conditions should not duplicate other legislation (1.16).

Any conditions should be tailored to the type, nature and characteristics of the specific premises. Licensing authorities should be aware of the need to avoid inappropriate or disproportionate measures that could deter events that are valuable to the community, such as live music. Noise limiters, for example, are very expensive to purchase and install and are likely to be a considerable burden for smaller venues. (2.19)

Measures can include ensuring the safe departure of customers, these can include:

- Providing information on the premises of local taxi companies who can provide safe transportation home; and
- Ensuring adequate lighting outside the premises, particularly on paths leading to and from the premises and in car parks

Necessary and appropriate conditions should normally focus on the most sensitive periods (2.19) and may address disturbance as customers enter or leave the premises but it is essential that conditions are focused on measures within the direct control of the licence holder.

# **Licensing Policy Relating to Hours of Trading**

All applications have to be considered on their own merits.

The Council has however adopted a set of framework hours as follows:

- Monday to Thursday, from 06:00 hrs to 23:30 hrs
- Friday and Saturday, from 06:00 hrs to 00:00 hrs (midnight)
- Sunday, from 06:00 hrs to 22:30 hrs

# (see 15.8 of the Licensing Policy)

In considering the applicability of frame work hours to any particular application regard should be had to the following

- Location
- Proposed hours of regulated activities, and the proposed hours the premises are open to the public
- The adequacy of the applicant's proposals to deal with issues of crime and disorder and public nuisance
- Previous history
- Access to public transport
- Proximity to other licensed premises, and their hours

### (See 15.9 of the licensing policy)

Subject to any representations to the contrary in individual cases the following premises are not generally considered to contribute to late night anti-social behaviour and will therefore generally have greater freedom

- Theatres
- Cinemas
- Premises with club premises certificates

# **Planning**

An application for a Premises Licence can be made in respect of a premises even where the premises does not have relevant Planning Permission. That application has to be considered and Members can only refuse the application where the application itself does not promote one of more of the Licensing Objectives. Members cannot refuse just because there is no planning permission. Where a Premises Licence is granted and which exceeds what is allowed by the Planning Permission and that Premises then operates in breach of planning then the operator would be liable to enforcement by Planning.